

August 2019

# MACS NEWS

Mobile Attendant Care Service Newsletter



## In this issue:

*MACS HQ*

*From the Manager*

*Policy Update*

*Coordination Team*

*Comings and goings*

*Standards*

*Crossword Puzzle*

*Highlights & Appreciation*

## From the Manager

After what seems to be the fastest start to the year yet we find ourselves just around the corner from Spring! There have definitely been some cold crisp mornings lately but you can't deny the beautiful clear skies we see at this time of year.

In July we proudly opened our doors to the community! Whether you were relaxing listening to live music or taking on a friend at giant connect 4, the afternoon was fun filled with something for everyone. Thanks to everyone that attended and congratulations to those of you that won prizes in our raffle!

We are excited to share with you some new enhancements we have made to your invoices. With this upgrade, you will notice an increased level of detail provided on invoices as well as fortnightly billing. The new invoice will itemise each individual assist plus the travel associated with that assist. If you are assisted once daily for 14 days you will have 28 line items on your invoice.

Red dust everywhere and big smiles. I recently spent a few wonderful days at Uluru to participate in the Australian Outback Marathon. I was completely blown away by the beauty of this place. My partner also participated in the marathon and is the first wheelchair user to ever compete. (his arms are still screaming).

Until next time, that's all folks!

Best wishes,  
Alison



## Comings and Goings:

We bid farewell to members of our team Maureen, Rachael, Belinda, Charlotte, Jasmine and Tonya who have moved on in recent months. We wish them all the best where ever the future takes them. A big welcome to the following Attendants that have recently joined our team – Dolly, Alex, Jayne, Ashwin and Flora.

## NDIS Practice Standard 4 – Provision of Supports:

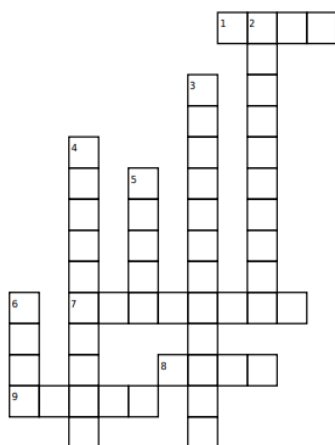
MACS staff arrive in MACS signed cars for participants to identify MACS staff. A support plan is developed with each participant and a Workplace Health and Safety check is completed in each participants home. The Support plan and WHS are reviewed and updated annually or when a significant change has occurred. MACS staff do not administer medication but can assist participants in their self-administering of medication. MACS have a policy in place for staff to follow in the event they come into contact

**New Office phone number 07 3857 0333 New Office phone number**

Please replace our old number ending in 9596 with the above number. All mobile shift numbers remain the same.



## Crossword Puzzle - 1



### Down:

2. able to be reached entered or used by people who have a disability
3. the use of exercises in a pool as part of treatment for conditions such as arthritis
4. a chair fitted with wheels for use as a means of transport by a person who is unable to walk
5. an apparatus for lifting or raising something
6. Australian funding scheme to support people with disabilities

### Across:

1. a sloping surface joining two different levels as at the entrance or between floors of a building
7. a flexible tube inserted through a narrow opening into the bladder for removing fluid
8. a disability service designed to support adults with night time drop-in support
9. a flexible strap or belt used in the form of a loop to support or raise a hanging weight

Check back next edition for the answers!

## From the Management Committee

My name is Ian Weatherley and I was born with a condition called Spinal Muscular Atrophy. I've been using the MACS service since its inception which is 27 years now. It is a unique service model that has opened up my world and made life much easier with its convenience. My nights are hassle free because I know that someone is always there to help me out.

I grew up and went to school in a small country town. I was on a waiting list and at the age of 21 an opportunity was offered for me to come to Brisbane and live in a house with four other people with disabilities. I'd never met someone else who had a disability so this was a great experience. After four years of group living I then accepted an offer to live in a Department of Housing house.

I studied Computer Aided Drafting for a while and worked in this field. This is where MACS comes into it because I worked an afternoon night shift and MACS was available to give assistance at all hours of the night.

I joined the MACS committee in December 2018 realising the need to have people form a committee is vital for the service to run. With my limited experience around meetings I'm now learning on the go and hopefully giving back in some way.



### From the Coordination Team:

We had our big Open Day at our new space in Kedron just last month and what a fantastic afternoon it was. It was terrific to see so many of you there and it was great to get to show you our fabulous new office in Kedron. Here are some pictures from the day:

Our Scheduling Team are here to take your calls on 3857 0333 from: Monday - Friday: 8am-5pm . All shift changes should be made during these hours. For coordinating call in assistance outside these hours please continue to phone EARLY 6-10pm on 0412187087 or LATE 10pm - 5.45am 0411141904. For call in assistance between 6-11am please contact ANT 0435932064 for call ins between 6-11am (this has changed recently from the Morning shift)

National  
**disabilityinsurance**  
Scheme

Did you know we have been NDIS ready since we started 27 years ago? We provide flexible supports in peoples homes and in the community when and where they need it!

Many customers are currently preparing for their first plan review, please remember to let us know when you get your new plan.





# Highlights & Appreciation ....



Bunning Stafford . Vogelhaus .  
Rode Meats . Chemise Warehouse Kedron  
Chermside Pharmacy . MACS Members

