

15 April 2020

Dear Customers,

First, I hope you had a great Easter! For many it felt like Easter was cancelled this year but many celebrations still took place, just a little differently.

In the face of COVID-19 we remain steadfastly committed to our vision Reliable, Flexible, Responsive Support.

All is still well in the MACS community. We are in continuous communication with our direct care team reminding them about the importance of good hygiene and providing them with support whenever needed. I'm sure you will agree everyone is doing a great job!

Last week I mentioned the NDIA were assisting participants with priority shopping and home delivery. The Continuity of Support Program (over 65's) followed suit. CoS clients can use an Aged Care identification number to purchase grocery items online or by phone, for delivery from participating major supermarket chains, wherever they offer home delivery services (e.g. Coles, Woolies, IGA).

To obtain a code CoS clients need to contact My Aged Care on 1800 200 422 to register. If you are unsure if you're CoS funded feel free to give us a call.

Isolation Activities

Enjoy your time at home watching a short film that 2 of MACS staff star in. The Hidden Lasso features 2 familiar faces Purna Pariyar and Bhanu Baral.

Please note this is an 18+ film. <https://youtu.be/AfeJoM2TUL0>

Did you know MACS have a Facebook page? So new age of us... We share positive and light-hearted content and updates (like this). Head over and give us a like... search 'Mobile Attendant Care Service'.

Reminder

We are taking every precaution to ensure the safety and health of our customers, staff and families, but we need your help. If you are experiencing flu-like or coronavirus symptoms please let our team know so that we can discuss options with you to ensure our collective well-being. Additionally, it is imperative you have soap available in your home for staff use. Feedback from staff in this regard has been very positive, Thank you.

Thank you also for your continued trust as we manage through this time together.

Until next time,
Alison