

29 April 2020

Customers,

Each day we continue to closely monitor the latest developments around COVID-19 and evaluate the appropriate steps we need to take to ensure best practice for you and that of our team.

MACS play an important role in our community. We are counted on every day to ensure our services function, we are there for our customers and provide them with essential services. It's what we do, and what we love!

Whilst the MACS Community continue to be safe and the government are looking to relax some restrictions, we will remain vigilant for some time yet.

So today I remind you of some of the measures we have in place to protect you and each other. You can expect MACS staff to;

- Wash their hands thoroughly with soap upon arrival and when leaving your home or MACS office
- At the start and end of a shift staff disinfect equipment, including phones and vehicles
- Use hand sanitiser in between customers as necessary throughout shifts
- Wear a glove when fuelling up
- Practice social distancing in the office and where possible in the field
- Not present to work with cold or flu symptoms. Staff are removed from rosters until symptom free for 48 hours.

Our COVID-19 response team continue to meet weekly to monitor latest developments, avoid service interruptions and maintain employee and customer safety and well-being.

The Government COVIDsafe app has been installed on all shift phones. The app is free to download. It voluntary and something you can do to protect yourself, your family, friends and others. The more people that connect to the app, the quicker the virus can be found, reducing the chances of you passing on the virus to others.

Isolation activity

If you have Netflix, "Crip Camp" is a must watch doco. I watched it on the weekend and loved it. It is refreshingly honest, a great story of triumph and a significant part of history...got a few good laughs too. True pioneers.

Here is the link for the trailer <https://youtu.be/XRrIs22plz0>

Wishing you good health.

Regards,

Alison.