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### *Comings and Goings:*

**We bid farewell to Shauna and wish her all the best.**

**Welcome to the following staff who have recently joined our team: Ella, Katie, Sally and Lucy!!!**

### **Policy Update - Worker Screening**

MACS is committed to taking all reasonable steps to ensure its customers are not placed at unreasonable risk. MACS conduct a criminal history screening through Yellow card on all its new employees prior to them starting work. MACS ensure that all its staff have a current Positive Notice at all times during their employment. MACS keep records in line with the NDIS Practice Standards.

## From the General Manager

Goodbye winter! I say that with relief....

It has been very pleasing to see many of the people we support now returning to the activities they enjoy. As our lives are returning slowly to pre COVID-19, we certainly are remaining vigilant in risk management practices and making COVID-19 part of our ongoing work. I am sure we can all agree, we certainly are fortunate to be living in the sunshine state.

For MACS, the safety of our customers and staff is always a focus but that has never been more the case than in the last 6 months.

In what has been a rapidly changing environment complicated by the mixed messages and an often disappointing absence of any disability specific advice from the various authorities, we have a 'plan for the worst and hope for the best approach' from the team which left us feeling extremely confident everything that could be done was being done and we hope that you – our community – have felt as confident and informed as we have during this period.

Putting comprehensive plans in place is one thing, but the success of any plan relies on those tasked with 'making it work' and for that we need to pay tribute to MACS staff as a whole for showing high levels of flexibility, adaptability and commitment to the organisation in extraordinary circumstances.

Over the past few months MACS has been preparing for the upcoming NDIS Quality and Safeguards renewal of registration audit that will take place next month. Thank you to everyone that has returned the audit consent form.

Stay safe and well, and keep happy everyone.

Best wishes, Alison.



### *NDIS Practice Standard 2 - Governance and Operational Management*

Each individuals support is overseen by a robust governance and operational management system.

At least 50% of the Management Committee shall be ordinary members of the organisation or have lived experience of disability.

Mobile Attendant Care Service is committed to the highest standards of integrity, fairness and ethical conduct, including full compliance with all relevant legal requirements, and requires that Management Committee, staff, volunteers and contractors acting on behalf of the organisation meet the same standards.

The Management Committee places great importance on identifying any potential, existing or perceived conflicts of interest. A conflict of interest may occur if an interest, service or activity influences or appears to influence the ability of a Management Committee member to exercise objectivity.

## COORDINATION TEAM:

- ⇒ The team will be participating in a PCA Skills day in September. The skills day will be held in a venue that accommodates physical distancing and will operate under a COVID Safe Plan. On the day staff will receive training in;
- Manual Handling and Hoist Training
  - Hygiene and Infection Control
  - Catheter care
  - Bowel Therapy
  - Stoma Support
  - Pressure Area Care
  - Assist with Self-Medication
  - Autonomic Dysreflexia
- ⇒ There may be some changes to your shift to accommodate this training and we will let you know if your assistance on these days will be effected
- ⇒ Danielle reached her 10 years on 18/08/20 and we celebrated her contribution to MACS here at the office with cake and balloons
- ⇒ Spring is just around the corner now, hope you are looking forward to the warmer weather!



CONGRATULATIONS TO OUR LONG-TERM ATTENDANT BOBBY AND HIS WIFE, RASA ON WELCOMING THEIR 4TH BOY ON 21/06/20. MEET JASIAH!

## Congratulations to DANIELLE KRIEBITZSCH on her 10th anniversary with MACS!!

The service has witnessed your growth and success, from your early days as a PCA to our now fabulous Supports Facilitator. Thank you for your service and best wishes for the years ahead.



*Hello there,*

*My name is Tony Leggett and until recently I was President of the Management Committee, a position I held for roughly ten years.*

*Depending on the day I follow that up with either "you're welcome", or "I'm sorry..."*

*I'm now quite enjoying my reduced role as an ordinary committee member, something we always encourage people with lived experience of disability to consider giving a go.*

*I say this not because committee work is fun but because MACS is an awesome organisation that needs a functional committee to keep running.*

*I recently became an associate member of the Australian Institute of Company Directors (AICD) and, amongst other odd jobs, I also help maintain the MACS website and Facebook page.*

*In my spare time (when we're not blighted with pandemics) I like to see the sights around Brisbane, especially with my daughter Keira (aged 11, although she's 8 in the picture).*