Mobile Attendant Care Service

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# **SCHEDULE OF FEES**

Assistance with Daily Life - **Standard**Assistance to access community, social and recreational activities — **Standard** 

Fee Description	Support Item Number	Cost	Allocation
WEEKDAYS (weekdays 6am – 8pm)			
Assistance with Self-Care Activities	01 011 0107 1 1	\$67.56	Per hour
Access Community, Social and Recreational Activities	04 104 0125 6 1		
EVENINGS (weekdays 8pm – 12am)			
Assistance with Self-Care Activities	01 015 0107 1 1	\$74.44	Per hour
Access Community, Social and Recreational Activities	04 103 0125 6 1		
WEEKDAY NIGHT (weekdays 12am – 6am)			
Assistance with Self-Care Activities	01 002 0107 1 1	\$75.82	Per hour
SATURDAY			
Assistance with Self-Care Activities	01 013 0107 1 1	\$95.07	Per hour
Access Community, Social and Recreational Activities	04 105 0125 6 1		
SUNDAY			
Assistance with Self-Care Activities	01 014 0107 1 1	\$122.59	Per hour
Access Community, Social and Recreational Activities	04 106 0125 6 1		
PUBLIC HOLIDAY			
Assistance with Self-Care Activities	01 012 0107 1 1	\$150.10	Per hour
Access Community, Social and Recreational Activities	04 102 0125 6 1		

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Assistance with Daily Life – **High Intensity** 

Assistance to access community, social and recreational activities – **High Intensity** 

Complex Bowel Care, Enteral Feeding Support, Dysphagia Support, Ventilator Support, Catheter Care, Epilepsy and Seizure Management.

Fee Description	Support Item Number	Cost	Allocation
WEEKDAYS (weekdays 6am – 8pm)			
Assistance with Self-Care Activities	01 400 0104 1 1	\$73.09	Per hour
EVENINGS (weekdays 8pm – 12am)			
Assistance with Self-Care Activities	01 401 0104 1 1	\$80.53	Per hour
WEEKDAY NIGHT (weekdays 12am – 6am)			
Assistance with Self-Care Activities	01 405 0104 1 1	\$82.02	Per hour
SATURDAY			
Assistance with Self-Care Activities	01 402 0104 1 1 \$102.86		Per hour
SUNDAY			
Assistance with Self-Care Activities	01 403 0104 1 1 \$13		Per hour
PUBLIC HOLIDAY			
Assistance with Self-Care Activities	01 404 0104 1 1	\$162.38	Per hour

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#### Other services and costs

Fee Description		Cost	Allocation
Sleepover - Support worker sleeps when not required to provide support.	01 010 0107 1 1	\$286.56	Per Item
House Cleaning / Domestic Assistance	01 020 0120 1 1	\$56.23	Per hour
Establishment fee	01 049 0107 1 1	\$675.60	Per Item
Activity Based Transport (mileage)		\$1.00	Per Item

### **Drop-In Service**

- Customers will be charged for the actual time they are assisted. Minimum start is 15 minutes.
- 30 minutes of travel time will be charged for each drop-in assistance provided, charged at the same rate as the hourly rate of the assistance provided.
- By negotiation between the customer and MACS a regular scheduled assistance time is confirmed
- Customers can negotiate time variations with MACS on an ad-hoc basis and MACS may also negotiate time variations with participants for various scheduling purposes.
- Notice of shift cancellation is required by phone call to the office 2 clear business days before the scheduled shift.
- If a customer makes a short notice cancellation, less than 2 clear business days before the scheduled shift, MACS will charge for 100% of the price for the cancelled shift.
- If the customer is not home for their assistance and does not inform the office that they will not be home, the customer will be charged for the assistance plus travel time as if they were assisted.
- Cancellations made 'on the doorstep' (without notice) at a scheduled assistance time will be charged to the customers plan as if they were assisted. Scheduled assistance plus travel.

## Non drop-In day time service:

- A minimum of two (2) hours service is required to be booked.
- Notice of shift cancellation is required by phone call to the office 2 clear business days before the scheduled shift.
- If a customer makes a short notice cancellation, less than 2 clear business days before the scheduled shift, MACS will charge for 100% of the price for the cancelled shift.

## **Transport**

Customers that are transported in MACS or staff vehicles will be charged per kilometre travelled at \$01.00.

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